

# Self Service Customer Guide

## Introduction

This is the home of the Self Service Guide.

This guide is for customers of 1-Stop. It is intended as a:

- training resource when you purchase 1-Stop's services; and
- reference guide, if you need help to perform specific tasks.

Information about solving problems is included at the end of this document. If you need extra help you can:

- Check the FAQs on our [website](#); or
- Contact the Helpdesk on:
  - 1300 881 055 (if calling from within Aus) or
  - 61 2 9588 8900 (if calling from outside Aus)